

Deal Hospital Service Development Update-February 2015

1.1 Services Provided in Deal Hospital (remaining)

Inpatient beds

Physiotherapy

X-ray

Phlebotomy

Ear Nose & Throat Clinics – GP led

Cardiology Clinic– GP led

Dermatology

Nurse Led Clinics:

- Parkinson's Disease
- Heart failure
- Heart Arrhythmia
- Epilepsy

Anti-coagulation Clinic

Surgical Fitter Clinic

Community Orthopaedic Service

Minor Injury Unit – 8am-8pm (provides minor illness service also)

NB: Please see section 2.0 for further planned provision in Deal

1.2 Services Provided in Deal Community Clinic (in Deal Hospital grounds: remaining):

Mental Health Unit –also providing Clinics

Child Health Clinics

Paediatric Speech & language therapy Clinics

Cardiac Counselling

Nurse Led Clinics:

- Diabetes Clinics
- Heart failure Clinics

- Leg Ulcers Clinic
- Intravenous Line Flushing Clinics
- Bladder & Bowel Clinics– adults & paediatric

Paediatric eye screening

Health Visitor Developmental Checks Clinic

Baby Clinics

Podiatry Clinics

Dietetics Clinics

Sexual Health – Young Person’s Clinic

2.0 Additional Work to Support increased use at Deal Hospital and Developing Supporting Services both in Deal Hospital and the Community

- Inpatient services: working to revise the criteria to access the beds to ensure good throughput of patients and increase step up rather than step down dominating the bed usage, this work is in progress and a draft flow chart and criteria have been developed for discussion
- Working with Turning Point (substance misuse services) to see if they can run clinics for substance misuse from Deal Hospital OPD
- Working with EKHUFT on a number of ‘follow up’ outpatient pathway opportunities for example nurse led rheumatology follow-up, virtual orthopaedic and fracture clinic consultation with specialist therapists/nurse support
- Ophthalmology – Glaucoma service (consultant supported) to start shortly in Deal high street opticians and a Wet Aged Macular Degeneration Service to be procured will have Deal as a specified location. Repeat eye pressure measurements provision is available at high street opticians in Deal
- Mental Health services are looking to expand their clinics and are visiting Deal Hospital to see if they can utilise the OPD space
- Mental Health services are also looking to see if it is possible to partner with KCHT to have a joint single point of referral via the existing Local referral Unit
- Social services are starting to provide functional assessments from April 2105 at the hospital to mirror the OT assessments offered at KCC Gateways is underway
- Work is starting with the voluntary sector to maximise the use of space in Deal Hospital where it is possible and appropriate ie benefits support, drop in clinics and to maximise the use of the commissioned carers support, assessment and crisis services
- Investigating opportunities to run ambulatory care nurse led pathways if the numbers make it viable discussions on going with EKHUFT
- Have continued to engage with the League of Friends for Deal Hospital and the local Patient Participation Group to keep them abreast of the proposed developments, they are also members of the Deal Services Development Group.
- Developed a briefing papers (x3) that have been circulated locally with the update on the work so far and has also been shared with the Sandwich and Ash GPs

- Deal Services Development Group that meets every two months to allow the work that needs to be undertaken to take place. It has a broad attendance from health service providers, social services as well as voluntary organisations, friends of Deal Hospital and Patients Participation representatives.
- A workshop was held on the 17th October , with good representation , to develop the evaluation framework for the Deal model by the University of Kent

2.1 Community elements of Deal Services Development

- Piloting the dementia coordinator (via deal Age Concern to support patients with cognitive impairment and those who have been newly diagnosed with dementia) key performance indicators are in place. Need to increase the use of the post
- Piloting clinical coordinator (KCHT) started on the 6th October, this post has been positively received by the practices, work continues to gather data against the performance indicators and to develop the pathway used in order that it can be embedded into the community nursing model going forward

2.2 Broader elements that will influence and Support the Development of Deal Services

- Health & Social Care Village (H&SCV) beds – The CCG commission a number of H&SCV beds and work is taking place to ensure access ‘step ups’ to these beds (Ami Court and Ami Lodge) as well as access to Deal Hospital beds
- Redesign of the community nursing teams back to practice alignment to allow better coordination of care and strengthen relationships between practices and nurses
- Alternative care pathways development between KCHT and South East Coast Ambulance Trust to utilise existing services to support and manage patients who do not need conveyance to hospital but need the input of commissioned community services
- Progressing work with KCC social services to scope the potential to integrate intermediate care (KCHT), home treatment crisis services (KMPT) and Kent Enablement at Home Services (KCC) to a fully functional admissions/ long term care avoidance and supported discharge model linked to the integrated hospital discharge team